

The Games Barn - response to feedback received

Customer Comment

Owner response

2011 season

Tell people about the huge number of games, videos, books etc

We now include this in our Access Statement

Get rid of the aluminium pans

We have a full range of stainless steel pans as well as the aluminium ones
We find some people want to use the aluminium egg poacher (for example)

A roasting tin please

Now supplied

A yorkshire pudding pan please

Now supplied

Can we have more than 8 plates etc please

We have included some extra plates but would ask guests to note that the Games Barn is equipped for a maximum of 8 guests.

Need a coat rack

There are hanging rails in each of the bedrooms now

The hot water is VERY hot

We have now replaced the thermostat, but would remind all guests to take care when running the hot water tap - not all the taps are "mixers"

One of the double mattresses needs replacing

We replaced this mattress and all the single mattresses in October 2011

Wet room bar needs resealing

We have replaced the entire bar and water now drains correctly

Need a blind in the kitchen area (QiT report 2011)

We have now purchased the blind and it will be installed shortly. However in our view this may well detract from the view out of the kitchen window and reduce the natural light in that area.

2012 season

Our website should include a link to the access statement, our terms and conditions, local information

All are included on our web site

